

29th CII QUALITY SUMMIT

“QUALITY NEXT:

RAISING STANDARDS, LEVERAGING INNOVATION & DRIVING EXCELLENCE”

26 – 27 November 2021

PROGRAMME OUTLINE- DIGITAL

Day 1 : 26 November 2021 (Friday)

<p>1015-1130 hrs</p>	<p>SESSION 1: Charting a Quality Vision for India – CEOs Perspectives</p> <p>Quality has become the foundation for the Competitiveness, Growth, Sustainability, Technology upgradation and more so for Innovation. India to make its mark in global markets, has to not only remain competitive but also has to innovate and create benchmarks for Building India for a New World. We need to charter a long-term vision with focus on Quality Next through raising standards, leveraging innovation, and driving excellence for being in the leadership position.</p> <p>This session will bring forth the perspectives of thought Leaders who have led the Quality movement from the forefront, a Quality Vision for the Indian Industry considering the emerging socio-economic environment.</p>
<p>1130 – 1150 hrs</p>	<p>Break</p>
<p>1150 – 1300 hrs</p>	<p>Inaugural Session & Quality Ratna Award</p>
<p>1300 – 1345 hrs</p>	<p>Break</p>
<p>1345 - 1445 hrs</p>	<p>SESSION 2: Quality Manifesto for Tomorrow – Global Perspectives Future trends of Quality</p> <p>In-order to stay focused on the Vision realization, a comprehensive Quality Manifesto is necessary, elaborating the goals and initiatives with clear deliverables & progress measures. This manifesto will especially help industry to develop their organizational strategies around it.</p> <p>The session will bring together global thought leaders to discuss the development of a Quality Manifesto for tomorrow, its shape, and the executional agenda.</p>

1445-1545 hrs	<p>Session – 3: Strengthening Quality of Supply Chain in key sectors -Defence, Aerospace, Medical Devices</p> <p>Quality of Supply Chain is vital for the success and growth of the industry and the country’s economy. Critical sectors like Defence, Medical Devices, Logistics etc. that are dependent on the supply chain have a vital role to play in India becoming technologically self-reliant.</p> <p>Capabilities and capacities of the Supply chains must be built on a strong foundation of Quality to increase India’s participation in the Global Value Chain. The session will deliberate on the Role of Quality in meeting the supply chain challenges in three critical sectors.</p>
1545 – 1645 hrs	<p>Session – 4: Digital Technologies – Impacting Quality of Lives & Livelihood</p> <p>The last 18 months have accelerated the adoption and adaption of digital technologies in our lives. The world today is different than what it was pre-pandemic in terms of its operations, use of technologies, Information security etc. in all sectors be it healthcare, manufacturing, transportation, services including financial, education, logistics, entertainment, hospitality etc.</p> <p>This session will bring forth the perspectives of leaders from different sectors on future developments of digital technologies and their impact on Quality of Lives & Livelihood and guiding us to align the quality road map in line with the growing consumer and market expectations.</p>
1645 – 1745 hrs	<p>Session – 5: Transformational Leadership: The New Quality Requirement</p> <p>The enormous forces of Accelerated Change and Increased Complexity can give rise to transformational performance...if leaders are not restrained by the existing culture. The origins of accelerated change are found in the compounding of ideas and their innovations, while complexity ferments as a product of societal integration. Together they create an abundance of transformational opportunities. Better understanding of traditional quality trappings and how best to create fast-track progress will be the focus of this session.</p>
1745 – 1800 hrs	Break
1800 – 1900 hrs	Award Ceremony - CII EXIM BANK AWARD 2021 for BUSINESS EXCELLENCE

Day 2: 27 November 2021 (Saturday)

1000 – 1100 hrs	SESSION 6: Catalyzing Inclusive Growth through Quality Global supply networks have highlighted the importance of standard protocols, universal standards, and mutually acceptable conformity assessment practices. Given that more than 70 percent of suppliers belong to the MSME segment, it is essential to ensure they have the capability to meet the demand challenges effectively. Instilling a quality culture anchored on global standards and best practices across MSMEs will drive inclusive growth in tandem with the industry leaders.
1100– 1200 hrs	Session – 7: Building Global Quality of Services – Leveraging Trade Potential Services constitute almost 60 percent of global GDP, yet most trade negotiations focus on the more tangible manufactured and Argo products. Thanks to digital technologies and channels providing unprecedented opportunities, cross border trade in services has been witnessing exponential growth encompassing diverse sectors beyond traditional, such as IT, distance learning, financial, legal, media, market research to quote some examples. A major drawback in services trade is the lack of uniform standards, even in regulated sectors. This session will examine the role quality standards can play in promoting trade in services.
1200 – 1215 hrs	Break
1215 - 1315 hrs	Session – 8: Enhancing Quality in Regulatory Practices As the world moves towards increasing regulatory oversight riding on concerns of human, environmental and data security, it is essential to provide the necessary checks and balances between risks perceived and the regulatory intervention sought. Over regulation creates compliance burdens and becomes a trade restrictive tool. The fundamentals of good regulatory practices require eliminating all alternate measures to secure the purpose before imposing technical regulations, and to ensure balanced, equitable and transparent approaches in their prescription.
1315 - 1400 hrs	Valedictory Session
1400 – 1410 hrs	Summing up & Close