

ASQ South Asia Conference on Quality & Improvement

Developing Winning Cultures

December 1-2, 2017 at Vivanta by Taj, Dwarka New Delhi, India

Day # 1	December 1, 2017	
9:30 - 10:45	INAUGURAL	Culture as a means to Align Private Aims with Exemplary Goals
	Lighting of the Lamp	
	Welcome Address	Amit Chatterjee, Managing Director, ASQ South Asia
	Opening Address	Elmer Corbin, IBM & Chair Elect ASQ
	Theme Address	Lt. Gen. (Retd) William Troy, CEO, ASQ, USA Culture Building - Leadership Lessons from the Armed Forces
	Special Address	Rajeev Kapoor, Secretary, Department of Chemicals & Petrochemicals, Government of India
	Keynote Address	*Ambassador Kenneth Juster, Ambassador of the United States of America in India
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	Inaugural Address	*Honb'le Nirmala Sitaraman, Union Minister for Defence, Government of India
	Concluding Remarks	K.C. Mehra, Adviser of Eminence ASQ South Asia, Former Dy. MD Tata Steel
NETWORKING TEA BREAK		
11:15-13:20	Session # 1	Customer Centricity as a Culture Pillar
11:15 - 11:45	MASTERCLASS # 1	Dr. Krishan Kumar, ASQ Fellow, Former Director Maruti Suzuki & Pankaj Narula, Executive Adviser, Maruti Suzuki
11:45 - 13:05	PANEL DISCUSSION # 1	
	Session Chair	Dr. Krishan Kumar, ASQ Fellow, Former Director Maruti Suzuki, Adviser of Eminence, ASQ South Asia
	Co Chair	Dr. Manu Vora, ASQ Fellow, Business Excellence Inc. USA
	Esteemed Panelists	Adrian Terron, Head-Customer Centricity, Tata Group Chief Marketing Officer, JCB Debashis Sarkar, ASQ Fellow *Ashish Mehrotra, MD & CEO, Max Bupa Health Insurance *Vishesh Khanna, VP Sales, Air Vistara
	Q&A/ Concluding Remarks	Session Chair
13:05-13:20	Special Address	Anil Swarup, Secretary-School Education & Literacy, Ministry of HRD, Gol Building Leadership Culture from Grassroots (Schools)
LUNCH BREAK		
14:15 - 15:00	Session # 2	Tapping Our Inner Resources
	Corporate Spirituality	Swami Prasanna Swaroopa, Foundation for Restoration of National Values
	Session# 3	Leadership & Talent Development
15:00 - 15:30	MASTERCLASS # 2	Sushanta Banerjee, Principal Consultant, Samuday Psycon
NETWORKING TEA BREAK		
16:00 - 17:20	PANEL DISCUSSION # 2	
	Session Chair	Lt. Gen. (Retd) William Troy, CEO, ASQ, USA
	Co Chair	R. Mukundan, MD, Tata Chemicals
	Esteemed Panelists	Suresh Dutt Tripathi, VP HRM, Tata Steel Dr. Chitra Rajagopal, Director General, DRDO V Udaya Bhaskar, CMD, Bharat Dynamics Ltd Dr. Sanjaya Baru, Secretary General, FICCI Bharat Wakhlu, Chairman ASQ
	Q&A/Concluding Remarks	Session Chair
18:00 onwards	Cultural Program & Awards Presentation	
	Welcome of Guests	K.C.Mehra, Adviser of Eminence, ASQ South Asia, Former DY MD, Tata Steel
	Awards Presentation	Quality Professionals Award & ASQ Community Award
	Banquet Speaker	Exposition of Rich Cultural Heritage of India - speaker TBD
	Cultural Program	Sitar Recital by Pandit Shubhendra Rao
DINNER		

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Day# 2	December 2, 2017	
9.00-9.30	Creating a Culture of Collaboration on the Shop Floor—Quality Circle presentation by Motherson Sumi	
9:30-11:40	Session # 3	Integration, Collaboration & Strategic Sourcing
9:30 -10:00	MASTERCLASS # 3	Vinay Kushwaha, Vice President Supply Chain, Britannia Industries.
10:00 - 11:20	PANEL DISCUSSION # 3 Session Chair Prof. Prem Vrat, Former Director, IIT Roorkee; Former Dy. Director IIT Delhi; Pro-Chancellor, The NorthCap University Co-Chair Firdose Vandrevala, Former MD, Tata Power & Former President AIMA Esteemed Panelists Praveer Sinha, MD, Tata Power DDL Sunil Kakkar, ED, Supply Chain Maruti Suzuki Subir Kumar Chowdhury, Executive VP, JCB India Sudam Maitra, Deputy Managing Director, IFB R. Sivanesan, VP Qualit and Supply Chain, Ashok Leyland *Dinesh Jadhav, Coca Cola India Q&A/ Concluding Remarks Session Chair	
NETWORKING TEA BREAK		
11:35-13:30	Session # 4	Creating Flexibility for Innovation
11:35 - 12:05	MASTERCLASS # 4	Elmer Corbin, IBM & Chair Elect ASQ
12:05 - 13:25	PANEL DISCUSSION # 4 Session Chair Dr. Guru Prasad, DG, DRDO Co-Chair Sunil Thawani, ASQ Fellow & Member of the Board of Directors, ASQ Esteemed Panelists *Dr Gopichand Katragadda, Group CTO, Tata Sons/ *Ravi Arora VP TBExG Alka Upadhyaya, Joint Secretary-Skills, DDU-GKY Dr Subrata Biswas, Director (E, R&D), BHEL *Deepak Chopra, VP-Process Innovation, Genpact *Dr Ajit Kalghatgi, Director R&D, BEL *Chief Innovation,Samsung Electronics Q&A/ Concluding Remarks Session Chair	
LUNCH BREAK		
14:00-17:30	Session # 6	Communication, Ethics & Compliance
14:00 - 14:30	Master Class	Mukund Rajan, Chief Ethics Officer, Tata Sons
NETWORKING TEA BREAK		
14:30 - 15:50	PANEL DISCUSSION # 5 Session Chair Dr. V.K. Agnihotri, Former Secretary Government of India & Former Secretary General, Rajya Sabha, Indian Parliament Co-Chair Andrew Baines, Managing Director ASQ Global Esteemed Panelists D N Gupta, Principal Secretary, Government of Odisha K. Purswani, Executive Director (People Strategy), BHEL Sanjay Singh, Principal Reseident Representatives, Tata Sons Cmde Nandula, DRDO *Dr. Ajit Prasad, Director, IIM Lucknow *Rajit Mehta, MD & CEO, Max Healthcare Q&A/Concluding Remarks Session Chair	
15:50-17:20	The Global World Café Paul Borawski , Futurist, Georges Borel Medal, Former CEO ASQ A session designed to <i>integrate</i> the conference learnings of delegates and access the <i>wisdom of the crowd</i>	
17:30 onwards	SATEA Award Presentation	
	SATEA Awards & Path to ITEA Awards Presentation ASQ CEO & ASQ Chair Elect Closing & Vote of Thanks	

*to be confirmed